

ADRIAN NAZRENE BITOON

VIRTUAL ASSISTANT



Roxas City, Philippines



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EXPERIENCE

Customer Service Specialist

EPERFORMAX | AUG 2024 - MARCH 2025

- Team Leader for the Information and Security Team of PayPal North America.
- Ensuring safety and security on PayPal accounts.
- Outbound and Inbound calls.

Freelancer

April 2021 - May 2025

- Social Media content writer and copywriter.
- Graphic design

EDUCATION

Bachelor of Science in Agricultural and Biosystems Engineering

Capiz State University | 2024

SKILLS

Social Media Management

Graphic Design

Organizational Skills

Calendar and Email Management

Customer Service

Website Design

Copywriting

REFERENCE

April Borres

Supervisor | PayPal NA Information Security

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